



**PATERSON
SIMONS** 

LIFETIME

**SERVICE
THAT
KEEPS YOU
LIFTING**



**PATERSON
SIMONS**

A lifetime of support since 1948



SERVICE

Emergency and Routine call outs by factory-trained engineers.

MANAGEMENT

Let us create a complete professional solution for your fleet.

PARTS

Local warehouse stocked with genuine parts means the quickest possible turn-around.

**OPTIMAL
AVAILABILITY.
MINIMUM
COST.**

INSPECTION

If you maintain your own equipment, regular inspections make annual certification straight forward.

RELIABILITY ENGINEERING

Data driven failure analysis to reduce your overall maintenance costs and equipment downtime.

SERVICE

Emergency and Routine call outs by factory-trained engineers.

ASK FOR A QUOTE TODAY

**BUY ONE OR A
COMBINATION OF OUR
SERVICE PRODUCTS
AS A CONTRACT AND GET THE
LOWEST POSSIBLE RATE.**



**PATERSON
SIMONS** 

LIFETIME



HOW DO SERVICE CONTRACTS WORK?

A **LIFETIME contract** is a **low-cost** and **manageable** way to afford the service and maintenance your lifting equipment needs. Be certain that your lifting equipment is getting genuine parts, oils and lubricants and is being looked after by a factory-trained engineer. Our service contracts can also begin at any point during the lifetime of your lifting equipment.

Our West African network of service hubs is ever expanding and you can be assured that we have parts and engineers on the ground throughout the region.

YOUR LIFETIME CONTRACT IS A TAILORED AND AGREED BLEND OF OUR SERVICE OFFERINGS, DESIGNED TO SUIT YOUR OPERATIONS. If you have on-site engineers that can handle day-to-day maintenance then you may only need a Parts and Inspection contract. If your primary business is not at all lifting related, you may need a full fleet management service.

GET

- The benefit of knowing the costs upfront.
- Guaranteed workmanship for the term of the contract.

OTHER BENEFITS

- Discounted labour costs.
- Discount on genuine parts used (with LIFETIME Service and LIFETIME Parts).
- Discounted pricing on all oils and lubricants used.
- Priority scheduling on emergency call-outs.





YOUR WEST AND CENTRAL AFRICAN LIFTING SPECIALIST

PASICO
GHANA
SERVICE





WE TAILOR EACH SERVICE CONTRACT TO MEET YOUR REQUIREMENTS.

LIFETIME SERVICE

PLUS**GET PRIORITY ON ALL
EMERGENCY CALL OUTS**

Our factory-trained engineers regularly service your lifting equipment, according to the hours-based intervals and specifications of the manufacturer. We do this using genuine parts and approved lubricants & oils. Additionally, we check the main functions of the machine and provide you with a service report. **LIFETIME Service** is essential to protect your lifting equipment during the manufacturer's warranty period.

LIFETIME INSPECTION

PLUS**GET PRIORITY ON ALL
EMERGENCY CALL OUTS**

For customers who want peace of mind but who are comfortable servicing their lifting equipment themselves, or who are situated in remote locations, we can schedule our experienced engineers for periodic inspections. They will conduct a detailed check of the major components of your lifting equipment then issue a comprehensive condition report, as well as safety, servicing and parts recommendations.



LIFETIME DIAGNOSTIC

Some lifting equipment can capture and log information over time; information such as machine movements, operator interventions, consumption data or even safety incidents. Lifting equipment that has this capability offers customers the chance to see how machines (and operators) have performed. Our diagnostic engineers will inspect the machine, retrieve the complex information and present it back to you in a simple, easy-to-read report.

LIFETIME PARTS

For customers who simply require a genuine parts solution specific to their needs, we offer genuine parts with supply and pricing agreements. Our parts warehouses in West and Central Africa stock standard line items for quick delivery throughout the region. Through our UK parts head office we can supply directly from the manufacturers' stocks to your chosen destination.

LIFETIME MANAGEMENT

As lifting specialists we also offer a contract-based solution that allows managers and companies to outsource the technical supervision, day-to-day management and maintenance planning of their fleets to us. We will work alongside your existing technical teams to create a bespoke fleet management solution that suits your business. You can also combine this option with **LIFETIME Service** to provide a 100% outsourced solution.

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